

SAFE HARBOR COUNSELING CENTER

1515 Fort Worth Hwy, P.O. Box 1595

Weatherford, TX 76086

871-441-9345 (office); 871-441-2845 (fax)

Email: Info@safeharborcounseling.org **Website:** www.Safeharborcounseling.org

COMPLAINTS

The Texas Behavioral Health Executive Council investigates and prosecutes professional misconduct committed by marriage and family therapists, professional counselors, psychologists, psychological associates, social workers, and licensed specialists in school psychology.

Although not every complaint against or dispute with a license involves professional misconduct, the Executive Council will provide you with information about how to file a complaint: An individual who wishes to file a complaint against a Licensed Professional Counselor or Licensed Social Worker may write to:

TEXAS BEHAVIORAL HEALTH EXECUTIVE COUNCIL,

1801 North Congress Ave., Ste. 7.300

Austin, TX 78701

Tel: 512-305-7700; Complaint hot line: 1-800-942-5540

Email: Enforcement@bhec.texas.gov

Web Address: www.bhec.texas.gov/discipline-and-complaints/index.html

RECORDS REQUESTS

Requests need to be made to your individual counselor first, with a copy to Perry Pogue at ppogue@safeharborcounseling.org and Fran Simpson at fsimpson@safeharborcounseling.org, and info@safeharborcounseling.org if not responded to in a timely manner.

1. Records Requests to other professionals: \$35.00.
2. Personal Records Request by a client or guardian: \$35.00.

Please note that when records are requested to be used personally, clients or client family members can no longer be seen in our office. Referrals will be given to continue counseling at another practice. SHCC follows this policy to uphold the highest quality therapeutic relationship and security of confidentiality with all of its clients.